Matrix Telecom, LLC d/b/a Excel Telecommunications P.S.C No. 3 - Telephone Effective: November 5, 2018 Leaf: 20 Revision: 0 Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 1 - DEFINITIONS - (Continued)

TARIFF - The schedule of the Company containing all rates, and charges stated separately by type or kind of service and the customer class, and the rules and regulations of the Company stated separately by type or kind of service and the customer class as filed with the Commission.

TELECOMMUNICATIONS SERVICES - The various services offered by the Company as specified in this tariff.

TELEPHONE NUMBER - A numerical designation assigned to a customer for convenience in operation and identification. The telephone numbers include the number prefix of a central office, which is termed "Central Office Designation".

TELEPHONE OR TELECOMMUNICATIONS NETWORK - The local telephone exchange and long distance message telecommunications facilities, or network; both interstate and intrastate.

TEMPORARY DISCONNECTION - See Suspension of Service.

TEMPORARY SERVICE - The provision of service definitely known to be required for a short period of time (generally less then twelve consecutive months) such as service furnished to building contractors, service to a convention, and service for seasonal business including resorts.