

Matrix Telecom, LLC  
d/b/a Excel Telecommunications  
P.S.C No. 3 - Telephone  
Effective: November 5, 2018

Leaf: 35  
Revision: 0  
Superseding Revision:

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## LOCAL EXCHANGE SERVICES

### SECTION 2 - RULES AND REGULATIONS - (Continued)

#### 2.3 CUSTOMER SERVICE AND PROTECTION - (Continued)

##### 2.3.4 Application of Business or Residence Rates - (Continued)

###### B. Residence rates apply at the following locations:

1. in a private residence where business listings are not provided;
2. in private apartments of hotels, rooming houses or boarding houses where service is confined to the customer's use and which are not advertised as a place of business;
3. in the place of residence of a clergyman, physician, nurse or other medical practitioner, provided the office is located in their residence and is not a part of an office building. In any such cases, the listing may indicate the customer's profession, but only in connection with an individual name. If listings of firms or partnerships, etc., or additional listings of persons not residing in the same household are desired, business rates apply;
4. in a private stable or garage when strictly a part of a domestic establishment;
5. in churches where the service is not accessible for public use as in a clergyman's study; and/or
6. in fire department dormitories or sleeping quarters where the telephone number is not published, and the telephone is not available for use by the general public.

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Cancelled by supplement No. 1 effective 10/20/2022