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Matrix Telecom, LLC d/b/a Excel Telecommunications P.S.C No. 3 - Telephone

Effective: November 5, 2018

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### LOCAL EXCHANGE SERVICES

## SECTION 5 - CHARGES APPLICABLE UNDER SPECIAL CONDITIONS - (Continued)

### 5.4 SPECIAL SERVICE ARRANGEMENTS

#### 5.4.1 General

- A. If a Customer's requirements cannot be met by regular service arrangements, the Company will provide, where practical, special service arrangements at charges equal to the estimated cost of furnishing such facilities. These special service arrangements will be provided if the provision of such arrangements is not detrimental to any other services furnished under the Company's tariffs.
- B. If any type of qualifying special assembly device is subscribed to by more than three (3) customers, the Company may file the offering as a general service offering in the appropriate tariff section.

# 5.4.2 Rates and Charges

- A. Rates for special service arrangements are equivalent to the estimated costs of furnishing the special service arrangements.
- B. Estimated costs, which consist of an estimate of the total cost to the Company of providing the special service arrangement, may include the following:
  - 1. cost of maintenance;
  - 2. cost of operation;
  - 3. depreciation on the estimated installed cost of any facilities used to provide the special service arrangement based on anticipated useful service life less estimated net salvage value;
  - 4. general administration expenses, including taxes on the basis of average charges for these items;
  - 5. any other item of expense associated with the particular special service arrangement; and
  - 6. an amount, computed on the estimated installed cost of the facilities used to provide the special service arrangement, for return on investment.