

Matrix Telecom, LLC
d/b/a Excel Telecommunications
P.S.C No. 3 - Telephone
Effective: November 5, 2018

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Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 3 - CONSUMER LOCAL SERVICE DESCRIPTIONS - (Continued)

3.5 LOCAL OPERATOR SERVICES - (Continued)

3.5.6 Application of Service Charges and Surcharges

| <u>TYPE OF CALL</u> | <u>OPERATOR SERVICE CHARGE</u> | <u>OPERATOR DIALED SURCHARGE</u> |
|--|--|--|
| - Busy Line Interruption | Yes | No |
| - Busy Line Verification | Yes | No |
| - Operator Must Assist (0+) | Yes | No |
| - Operator Assisted (0+) | Yes | No |
| - Operator Station-to-Station (Customer dialed 0+) collect, billed to third number, sent paid | Yes | No |
| - Operator Station-to-Station (operator dialed 0-) collect, billed to third number, sent paid | Yes | Yes |
| - Person-to-Person (Customer dialed 0+) collect, billed to third number, sent paid | Yes | No |
| - Person-to-Person (operator dialed 0-) collect, billed to third number, sent paid | Yes | Yes |

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Cancelled by supplement No. 1 effective 10/20/2022