

Matrix Telecom, LLC  
d/b/a Excel Telecommunications  
P.S.C No. 3 - Telephone  
Effective: November 5, 2018

Leaf: 103  
Revision: 0  
Superseding Revision:

## LOCAL EXCHANGE SERVICES

### SECTION 4 - CONSUMER LOCAL RATES AND CHARGES (Continued)

#### 4.5 LOCAL OPERATOR SERVICES

4.5.1 The Operator Services charges listed below will apply only to existing Excel local customers as of November 29, 2009.

A. Local Directory Assistance Service Charge, up to 2 listings per call

Min. \$0.20 - Per Call  
Max. \$2.00 - Per Call

B. Directory Assistance Call Completion

Min. \$0.20 - Per Call  
Max. \$4.00 - Per Call

C. Busy Line Verification/Interrupt Service

Charges Min. \$0.50 - Per Verification  
Max. \$2.00 - Per Verification

Min. \$0.75 - Per Interrupt Max. \$3.00 - Per Interrupt

D. Operator Assisted Calling Service Charges

	Per Call Charge	
	<u>Min</u>	<u>Max</u>
-Sent Paid	\$1.00	\$3.00
-Station Collect	\$1.00	\$3.00
-Station Collect/Directory Assistance	\$1.00	\$3.00
-Billed to Third Number	\$1.00	\$3.00
-Billed to Third Number/Directory Assistance	\$1.00	\$3.00
-Person-to-Person	\$2.00	\$5.00
-Person-to-Person/Directory Assistance	\$2.00	\$5.00

E. Operator Service Per Minute

Rate: Min. \$0.05 per minute  
Max. \$2.00 per minute

Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022