

Matrix Telecom, LLC  
d/b/a Excel Telecommunications  
P.S.C No. 3 - Telephone  
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## LOCAL EXCHANGE SERVICES

### SECTION 3 - CONSUMER LOCAL SERVICE DESCRIPTIONS (Continued)

#### 3.2 LOCAL EXCHANGE SERVICES (Continued)

##### 3.2.6 EXCEL MyLine<sup>SM</sup> Complete Package

EXCEL MyLine<sup>SM</sup> Complete Package provides residential Customers in New York with local and long distance calling for a flat rate. As of November 29, 2009, the EXCEL MyLine<sup>SM</sup> Complete Package is only available to existing customers of the EXCEL MyLine<sup>SM</sup> Complete Package. In order to subscribe to EXCEL MyLine<sup>SM</sup> Complete Package, the Customer must select EXCEL as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, the Customer must select the EXCEL MyLine<sup>SM</sup> \$.05 Plan as described in Excel's intrastate interexchange tariff. The availability of EXCEL MyLine<sup>SM</sup> Complete Package to the Customer may be restricted based upon both EXCEL's access to services through the incumbent local exchange carrier and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

EXCEL MyLine<sup>SM</sup> Complete Package is a bundled service package which includes single line residential service and the following eight Call Management Features: Caller ID as described in Section 3.3.13, Call Waiting as described in Section 3.3.8, Three-Way Calling as described in Section 3.3.11, Call Waiting ID as described in Section 3.3.9, Call Return as described in Section 3.3.6, Speed Dialing 8 as described in Section 3.3.10, Call Forwarding as described in Section 3.3.3, and Auto Redial as described in Section 3.3.2. The Customer will also receive unlimited domestic long distance usage. The unlimited domestic long distance usage is for residential voice use only and applies to non-operator assisted, direct-dialed domestic calls. Use for home office, small business, large commercial business, or other commercial use is prohibited and may result in termination of the service.

In addition to the features described herein, EXCEL MyLine<sup>SM</sup> Complete Package includes subscription to an unregulated service, EXCEL's Voice Mail. However, EXCEL MyLine<sup>SM</sup> Complete Package may be provisioned without the Voice Mail feature upon the request of the Customer. EXCEL MyLine<sup>SM</sup> Complete Package does not include equipment associated with the Caller ID feature. EXCEL does not prorate the monthly charges for the MyLine<sup>SM</sup> Complete Package. If the Customer's service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period. Rates and charges associated with EXCEL MyLine<sup>SM</sup> Complete Package are set forth in Section 1.4 of the Rate Schedule following.

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Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022