

Matrix Telecom, LLC
d/b/a Excel Telecommunications
P.S.C No. 3 - Telephone
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Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 3 - CONSUMER LOCAL SERVICE DESCRIPTIONS (Continued)

3.2 LOCAL EXCHANGE SERVICES (Continued)

3.2.4 EXCEL MyLineSM Basic Package

EXCEL MyLineSM Basic Package provides residential Customers in New York with local and long distance calling for a flat rate. As of November 29, 2009, the EXCEL MyLineSM Basic Package is only available to existing customers of the EXCEL (MyLineSM Basic Package. In order to subscribe to EXCEL MyLineSM Basic Package, the Customer must select EXCEL as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, the Customer must select one of the following two long distance service plans: EXCEL MyLineSM \$.05 Plan or EXCEL MyLineSM \$.03 Plan as described in Excel's intrastate interexchange tariff. Rates and charges for the EXCEL MyLineSM Basic Package may vary based on the Customer's selected long distance calling plan. The availability of EXCEL MyLineSM Basic Package to the Customer may be restricted based upon both EXCEL's access to services through the incumbent local exchange carrier and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

EXCEL MyLineSM Basic Package is a bundled service package which includes single line residential service and the following three Call Management Features: Call Return as described in Section 3.3.6, Call Waiting as described in Section 3.3.8 and Three-Way Calling as described in Section 3.3.11. The Customer will also receive 100 minutes of domestic long distance usage subject to the Customer's selected long distance plan, and any additional long distance usage beyond the included minutes will be billed according to the same selected long distance plan. The included long distance usage does not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included minutes. The Customer will also be eligible for EXCEL's Friends-R- Free Discount Program as described in the Company's intrastate interexchange tariff.

EXCEL MyLineSM Basic Package does not include equipment associated with the Caller ID feature. EXCEL does not prorate the monthly charges for the MyLineSM Basic Package. If the Customer's service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period. Rates and charges associated with EXCEL MyLineSM Basic Package are set forth in Section 1.4 of the Rate Schedule following.

Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022