

Matrix Telecom, LLC
d/b/a Excel Telecommunications
P.S.C No. 3 - Telephone
Effective: November 5, 2018

Leaf: 78
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 3 - CONSUMER LOCAL SERVICE DESCRIPTIONS (Continued)

3.2 LOCAL EXCHANGE SERVICES (Continued)

3.2.8 Basic Plan

The Basic Plan provides residential Customers with local and long distance calling for a flat rate. In order to subscribe to the Basic Plan, the Customer must select Excel as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. In addition, the Customer must select the following long distance plan: Excel Value 3.9 Long Distance Plan. Furthermore, Customers of the Basic Plan must enroll in Excel's Recurring Payment Plan as described in Section 2.3.6.D of this tariff. The availability of the Basic Plan to the Customer may be restricted based upon Excel's access to services through the incumbent local exchange carrier. Rates and charges associated with the Basic Plan are set forth in Section 1.5 of the Rate Schedule following.

The Basic Plan is a bundled service package which includes single-line local service and 30 minutes of domestic long distance usage. The included long distance minutes and the long distance usage beyond the included minutes are subject to the terms of the Excel Value

3.9 Long Distance Plan. Unused long distance minutes do not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included minutes.

Excel does not prorate the final monthly charges for the Basic Plan. If the Customer's service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period.

Customers of the Basic Plan may subscribe to Custom Features as described in Section 3.3 and Section 1.2 of the Rate Schedule, excluding the following: Call Forwarding - Busy Line, Call Forwarding - No Answer, Caller ID - Number Only, Caller ID - Name and Number Blocking Per Line, Call Waiting ID - Number Only and Distinctive Ring.

Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 10/20/2022