

Matrix Telecom, LLC
d/b/a Excel Telecommunications
P.S.C No. 3 - Telephone
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LOCAL EXCHANGE SERVICES

SECTION 3 - CONSUMER LOCAL SERVICE DESCRIPTIONS - (Continued)

3.2 LOCAL EXCHANGE SERVICES

3.2.1 Excel Classic MyLineSM Local Service Offerings

Customers subscribing to the Company's Local Service must purchase a local package consisting of an access line (dial tone), Touch Tone and a pre-determined number of Custom Features. Customers who order an additional line(s), are exceptions to the local package purchase requirement. The EXCEL Classic MyLineSM Local Service Packages described below in sections B, C and D are only available to existing customers of the Excel Classic MyLineSM Local Service Packages (formerly known as EXCEL MyLineSM Local Service Packages) as of February 27, 2004. EXCEL Local Service offers are furnished in Local Calling Area 1 as follows:

- A. EXCEL MyLineSM StandAlone Local Service: Single line service with no features.
- B. EXCEL Classic MyLineSM Basic Local Service Package: Single line service with Touch Tone, with the following custom features included: Call Waiting, Call Return and Three-Way Calling.
- C. EXCEL Classic MyLineSM Value Local Service Package: Single line service with Touch Tone, with the following custom features included: Call Waiting, Call Return, Three-Way Calling, Caller ID-Name and Number and Call Waiting ID.
- D. EXCEL Classic MyLineSM Complete Local Service Package: Single line service with Touch Tone, with the following custom features included: Call Waiting, Call Return, Three-Way Calling, Caller ID-Name and Number, Call Forwarding, Call Waiting ID, Auto Redial, Speed Dialing 8 and Anonymous Call Rejection.
- E. Additional Lines:

Additional lines include Touch-Tone and may be purchased with or without a package provided that the customer's primary line continues to be served by the Company as the primary Local Exchange Carrier.