

Matrix Telecom, LLC  
d/b/a Excel Telecommunications  
P.S.C No. 3 - Telephone  
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## LOCAL EXCHANGE SERVICES

### SECTION 3 - CONSUMER LOCAL SERVICE DESCRIPTIONS (Continued)

#### 3.2 LOCAL EXCHANGE SERVICES (Continued)

##### 3.2.12 Unlimited Plan

The Unlimited Plan provides residential Customers with local calling, long distance calling and features for a flat rate. In order to subscribe to the Unlimited Plan, the Customer must select Excel as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. In addition, the Customer must select the following long distance plan: Excel Value 3.9 Long Distance Plan. Furthermore, Customers of the Unlimited Plan must enroll in Excel's Recurring Payment Plan as described in Section 2.3.6.D of this tariff. The availability of the Unlimited Plan to the Customer may be restricted based upon Excel's access to services through the incumbent local exchange carrier. Rates and charges associated with the Unlimited Plan are set forth in Section 1.5 of the Rate Schedule following and are based on rate groups as established and defined by Verizon.

The Unlimited Plan is a bundled service package which includes single-line local service, Caller ID – Name and Number, Call Waiting, Call Forwarding, Call Waiting ID, Call Return, Speed Dialing 8 and Three Way Calling. Customers will also receive unlimited domestic long distance usage. The unlimited domestic long distance usage is for residential voice use only and applies to non-operator assisted, direct-dialed domestic calls. Use for home office, small business, large commercial business, or other commercial use is prohibited and may result in termination of the service.

Excel does not prorate the final monthly charges for the Unlimited Plan. If the Customer's service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period.

Customers of the Unlimited Plan may subscribe to additional Custom Features as described in Section 3.3 and Section 1.2 of the Rate Schedule, excluding the following: Call Forwarding - Busy Line, Call Forwarding - No Answer, Caller ID - Number Only, Caller ID - Name and Number Blocking Per Line, Call Waiting ID - Number Only and Distinctive Ring.

In addition to the features described herein, the Unlimited Plan includes subscription to an unregulated service, Excel's Voice Mail. The Unlimited Plan may be provisioned without the Voice Mail feature upon request of the Customer.

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Cancelled by supplement No. 1 effective 10/20/2022