

Matrix Telecom, LLC
d/b/a Excel Telecommunications
P.S.C No. 3 - Telephone
Effective: November 5, 2018

Leaf: 80
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 3 - CONSUMER LOCAL SERVICE DESCRIPTIONS (Continued)

3.2 LOCAL EXCHANGE SERVICES (Continued)

3.2.10 Value Plan

The Value Plan provides residential Customers with local calling, long distance calling and two features for a flat rate. In order to subscribe to the Value Plan, the Customer must select Excel as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. In addition, the Customer must select the following long distance plan: Excel Value 3.9 Long Distance Plan. Furthermore, Customers of the Value Plan must enroll in Excel's Recurring Payment Plan as described in Section 2.3.6.D of this tariff. The availability of the Value Plan to the Customer may be restricted based upon Excel's access to services through the incumbent local exchange carrier. Rates and charges associated with the Value Plan are set forth in Section 1.5 of the Rate Schedule following.

The Value Plan is a bundled service package which includes single-line local service, 200 minutes of domestic long distance usage, Caller ID – Name and Number and Call Waiting. The included long distance minutes and the long distance usage beyond the included minutes are subject to the terms of the Excel Value 3.9 Long Distance Plan. Unused long distance minutes do not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included minutes.

Excel does not prorate the final monthly charges for the Value Plan. If the Customer's service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period.

Customers of the Value Plan may subscribe to additional Custom Features as described in Section 3.3 and Section 1.2 of the Rate Schedule, excluding the following: Call Forwarding

- Busy Line, Call Forwarding - No Answer, Caller ID - Number Only, Caller ID - Name and Number Blocking Per Line, Call Waiting ID - Number Only and Distinctive Ring.

Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022