

Matrix Telecom, LLC  
d/b/a Trinsic Communications  
PSC No. 1 – Telephone  
Effective: November 5, 2018

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## LOCAL EXCHANGE SERVICES

### SECTION 4 – TOLL SERVICES, (CONT'D.)

#### **4.3 Emergency/ Crisis/ Disaster Restoration And Provisioning - Telecommunications Service Priority, (Cont'd.)**

##### **4.3.6 Responsibilities of the Company**

- A.** The Company will perform the following:
  - 1.** Provide TSP service only after receipt of a TSP authorization code.
  - 2.** Revoke TSP services at the direction of the end-user or OPT.
  - 3.** Ensure that TSP Program priorities supersede any other telecommunications priority that may be provided (other than control services and order wires).
  - 4.** Designate a 24-hour point of contact to receive reports of TSP service outages from TSP service users.
  - 5.** Designate a 24-hour point of contact to coordinate TSP processes with the OPT.