Status: CANCELLED Received: 10/05/2018 Effective Date: 11/05/2018

Matrix Telecom, LLC d/b/a Trinsic Communications PSC No. 1 – Telephone Effective: November 5, 2018 Leaf: 66 Revision: 0 Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 4 – TOLL SERVICES, (CONT'D.)

4.1 Description of Services, (Cont'd.)**

4.1.4 Service Offerings, (Cont'd.)

B. Calling Card Service

Matrix Calling Card Service permits the caller to charge a principal presubscribed location for a call while the caller is away from the principal location. The Customer may place calls from any touch tone phone in the U.S. by dialing a toll free number and entering a personal identification code followed by the desired telephone number. Calling Card calls are rated on the basis of a 60-second initial billing period with additional periods rounded to the next higher 60 second increment. Calls are billed in accordance with the rates set forth in the Rates section of this tariff and appear on the Customer's monthly long distance bill. Calling Card calls are subject to a per call surcharge as set forth in the Rates section of this tariff.

C. Toll Free Service

Toll Free Service – Is a switched and/or dedicated access service, offering users inbound, toll free long distance telecommunications services from points originating and terminating within the state of New York.

1. Matrix Toll Free Services

This is a switched access service plan which enables the caller to contact the Customer toll free, through the use of an assigned toll free number. Calls are rated on the basis of a 60-second initial billing period with additional periods rounded to the next higher 60 second increment. Calls are billed in accordance with the rates set forth in the Rates section of this tariff and appear on the Customer's monthly long distance bill. There are no monthly recurring fees, minimums or sign-up charges associated with this product.

**Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

Issued By: