

Matrix Telecom, LLC  
d/b/a Trinsic Communications  
PSC No. 1 – Telephone  
Effective: November 5, 2018

Leaf: 70  
Revision: 0  
Superseding Revision:

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## LOCAL EXCHANGE SERVICES

### SECTION 4 – TOLL SERVICES, (CONT'D.)

#### 4.1 Description of Services, (Cont'd.)\*\*

##### 4.1.5 Individual Case Basis (“ICB”) Offerings

The tariff may not specify the price of a service in the tariff as ICB. The Company may or may not have an equivalent service in its tariff on file with the Commission, and the quoted ICB rates may be different than the tariffed rates. An ICB must be provided under contract to a customer and the contract filed (can be under seal) with the Commission. All Customers have non-discriminatory access to requesting the service under the ICB rate.

##### 4.1.6 Customized Pricing Arrangements (“CPA”) Offerings

The Company may offer CPAs to eligible customers. Each CPA is customized to meet the specific needs of a customer. Rates quoted are different from the tariffed rates. CPA rates must be provided under contract filed (can be under seal) with the Commission.

##### 4.1.7 Special Promotional Offerings

The company may from time to time engage in special promotional offerings limited to certain dates, times or locations designed to attract new subscribers or increase subscriber usage. The company will not have special promotional offerings for more than 90 days in any 12 month period. Promotions will be made a part of this tariff.

\*\*Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

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Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022