Status: CANCELLED Received: 10/05/2018 Effective Date: 11/05/2018

Matrix Telecom, LLC d/b/a Excel Communications P.S.C. No. 2 – Telephone Effective: November 5, 2018

Leaf: 67 Revision: 0 Superseding Revision:

RESIDENTIAL TELECOMMUNICATIONS SERVICES

SECTION IV - RATES (Cont'd)

4.1 EXCEL DIRECT ACCESS ("1+") Long Distance Service Rate Ranges (Continued)

4.1.26 Excel 10-10-297 Casual Calling Program:

Excel 10-10-297 Casual Calling Program is an outbound casual calling telecommunications service offering available for intrastate calls and is furnished subject to billing and service availability. The service has a flat per minute rate structure for all time-of-day rate periods. Participating Customers may access this service by dialing access code 10-10-297.

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments. The duration of the call, which involves a fractional part of a minute will be rounded up to the next higher full minute.

Calls to intrastate Directory Assistance are also provided with this service. To access intrastate Directory Assistance under this calling program, Customers must dial 10-10-297

+ the Area Code (NPA) + 555-1212. The per call charge for such calls is set forth below. Calls placed from a public or semi-public payphone, calls requiring Operator Assistance, conference calls, mobile calls, calls to 500, 700, 800/8XX and 900 numbers, and calling card calls are not available under this service. A per call Connection Charge also applies. This Connection Charge is also applicable to each call to Directory Assistance in addition to the per minute rate specified below.

Per Minute Rate (Min./Max): \$0.0500/\$0.3000

Directory Assistance Per Call Charge (Min./Max): \$0.5000/\$1.50

Per Call Connection Charge (Min./Max.): \$0.1000/\$1.2000

Service Hours:

Rates apply 24 hours a day, 7 days a week