

Matrix Telecom, LLC
d/b/a Excel Communications
P.S.C. No. 2 – Telephone
Effective: November 5, 2018

Leaf: 52
Revision: 0
Superseding Revision:

RESIDENTIAL TELECOMMUNICATIONS SERVICES

SECTION IV - RATES (Cont'd)

4.1 EXCEL DIRECT ACCESS ("1+") Long Distance Service Rate Ranges (Continued)

4.1.18 1-800 PHONEME Service

1-800 PHONEME Service refers to collect call completion with the assistance of a live operator or an automated voice response system after the caller places a call by dialing an access number provided by the Company. Calls will be billed on a flat per minute basis with calls rated according to the time-of-day calling period of the individual placing the call. Additionally, an applicable per call service charge will apply as set forth below. This service allows the customer to originate calls from any point served by the Company.

Rates:

PER MINUTE RATES		
PEAK	OFF PEAK	WEEKENDS
Min:\$0.16 Max:\$0.75	Min:\$0.09 Max:\$0.75	Min:\$0.12 Max:\$0.75

Service Charges:

	Per Call Charge	
Station-to-Station	Min: \$0.00	Max: \$6.00
Person-to-Person	Min: \$0.00	Max:

\$7.00 Service Hours:

Peak:	7:00am to 6:59pm, Monday through Friday
Off Peak:	7:00pm to 6:59am, Monday through Sunday
Weekend:	7:00am to 6:59pm, Saturday and Sunday

Billing Increments:

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022