

Matrix Telecom, LLC
d/b/a Excel Communications
P.S.C. No. 2 – Telephone
Effective: November 5, 2018

Leaf: 33
Revision: 0
Superseding Revision:

RESIDENTIAL TELECOMMUNICATIONS SERVICES

SECTION III - RULES AND REGULATIONS (Cont'd.)

3.2 Service Options (Continued)

- 3.2.7** Excel Calling Card Service: Excel's Calling Card Service provides for the completion of toll calls between two points when the Customer is away from his or her premises. The Customer will be assigned a unique travel authorization code(s) that authorizes the use of Calling Card Service by that Customer. Customers will receive a Calling Card for use in accessing Excel's services when away from their telephones. The appropriate designated access number sequence specified on the Customer's Excel Calling Card must be dialed.
- 3.2.8** Directory Assistance: The underlying carrier provides service to Excel to offer directory assistance services which the Customer may access by dialing the area code plus 555- 1212. Customer will be billed for such service by Excel, except as stated in this tariff.
- 3.2.10** Excel Operator Service: Excel's Operator Services permits callers to bill a call to an account which is not associated with the Customer's presubscribed telephone. Such calls are initiated by callers when a "0" precedes the called telephone number. Operator services include collect, third party, calling card and person-to-person calls. This service is only offered where Equal Access is available.
- 3.2.11** Prepaid Service: Under this arrangement, callers to use Excel's services on a prepaid basis. Customers may purchase a prepaid calling card from an authorized representative for a specified amount. Charges for telephone calls are then deducted from the prepaid account balance.

Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022