

Matrix Telecom, LLC
d/b/a Excel Communications
P.S.C. No. 2 – Telephone
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RESIDENTIAL TELECOMMUNICATIONS SERVICES

SECTION II - RULES AND REGULATIONS (Cont'd.)

2.22 Emergency/ Crisis/ Disaster Restoration and Provisioning -Telecommunications Service Priority (Continued)

2.22.3 TSP Request Process - Provisioning

To request a TSP provisioning priority assignment, a prospective TSP user must follow the same steps listed in 2.22.2 above for restoration priority assignment except for the following differences. The user should:

- A.** Certify that its telecommunications service is an Emergency service. Emergency services are those that support one of the NS/EP functions listed in 2.22(a) above and are so critical that they must be provisioned at the earliest possible time, without regard to cost to the user.
- B.** Verify that the Company cannot meet the service due date without a TSP assignment.
- C.** Obtain approval from the end-user's invocation official to request a provisioning priority. Invocation officials are designated individuals with the authority to request TSP provisioning for a telecommunications service and include the head or director of a federal agency, commander of a unified/specified military command, chief of a military service, commander of a major military command, or state governor.

Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022