

Matrix Telecom, LLC  
d/b/a Excel Telecommunications  
P.S.C No. 3 - Telephone  
Effective: November 5, 2018

Leaf: 14  
Revision: 0  
Superseding Revision:

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## LOCAL EXCHANGE SERVICES

### SECTION 1 - DEFINITIONS - (Continued)

**LOCAL SERVICE AREA (LOCAL CALLING AREA)** - The area within which telephone service is furnished to customers under a specific schedule of exchange rates (flat or measured) and without toll charges. A local service area may include one or more exchange areas under extended area service arrangement.

**LOCAL SERVICE CHARGE** - The charge for furnishing facilities to enable a customer to send or receive telecommunications within the local service area. This local service calling area may include one or more exchange areas.

**MAINTENANCE SERVICE CHARGE** - A charge made by the Company when a service difficulty or trouble report results from customer-provided equipment or facilities.

**MESSAGE** - A communication between two exchange access lines. Messages may be classified as local or toll.

**MILEAGE** - The measurement (airline, route, etc.,) upon which a charge for the use of part or all of a circuit furnished by the Company is based.

**MINIMUM CONTRACT PERIOD** - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

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Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022