

Matrix Telecom, LLC
d/b/a Excel Communications
P.S.C. No. 2 – Telephone
Effective: November 5, 2018

Leaf: 95
Revision: 0
Superseding Revision:

RESIDENTIAL TELECOMMUNICATIONS SERVICES

SECTION V – SPECIAL SERVICES (Cont'd)

5.1 EXCEL MyLineSM Service - (Continued)

5.1.7 EXCEL MyLineSM Directory Assistance Service:

EXCEL MyLine Directory Assistance Service allows Customers to request information from Directory Assistance records. Directory Assistance charges apply to all requests. Customers may access this service by dialing the area code (NPA) for the telephone number desired plus 555-1212, or by using a Company-provided access code (10-1X-XXX + 1 + Area Code + 555-1212), or other Company-authorized access method. Up to two requests for listings within the same area code is allowed on each call to Directory Assistance.

Directory Assistance with call completion is available at no additional charge. If calls are completed via call completion, the applicable per minute rate for originating direct-dial usage calls for which the Customer subscribes, or usages will be charged.

Directory Assistance	Min \$0.4000 per call	Max. \$2.60 per call
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5.1.8 EXCEL MyLineSM Casual Calling Service Program:

EXCEL MyLineSM Service Customers may also place long distance telephone calls by using a Company-designated 10-1X-XXX access code. If EXCEL MyLineSM Service Customers originate calls using a Company-designated casual calling (dial-around) code and terminate calls to other EXCEL MyLine Service Customers, they will be eligible to receive a discount on those calls, as described in Section 5.1.9, following.

EXCEL's MyLineSM Friends-R-Free Discount Program is not available for Customers who subscribe to the EXCEL MyLineSM - Stand Alone Local Service offering.

Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022