Status: CANCELLED Received: 10/05/2018 Effective Date: 11/05/2018

Matrix Telecom, LLC d/b/a Excel Communications P.S.C. No. 2 – Telephone Effective: November 5, 2018

Leaf: 96 Revision: 0 Superseding Revision:

RESIDENTIAL TELECOMMUNICATIONS SERVICES

SECTION V – SPECIAL SERVICES (Cont'd)

5.1 EXCEL MyLineSM Service - (Continued)

5.1.9 EXCEL MyLineSM Friends-R-Free Discount Program:

EXCEL MyLineSM Service Customers may place 1+, direct-dialed calls or they can use a Company-designated casual calling (dial-around) code when dialing long distance calls to other Customers who have selected the EXCEL MyLineSM Service at no additional charge.

In the event a Customer's applicable combined intrastate and interstate usage exceeds 3000 minutes in a given Customer's monthly billing invoice period, the per minute rates set forth herein will apply.

Customer telephone numbers which are not capable of being subscribed to an interexchange carrier, and telephone numbers which are associated with Company 800/8XX service(s) or access codes associated with Company services other than switched services (e.g., wireless service telephone numbers, paging service numbers and calling card service numbers) are not eligible for inclusion in the EXCEL MyLineSM Friends-R- Free Discount Program.

If a Customer discontinues his or her EXCEL MyLineSM Service, only those eligible long distance calls which were made while he or she was a Customer with the EXCEL MyLineSM Service will receive the EXCEL MyLineSM Friends-R-Free Discount.

The EXCEL MyLineSM Friends-R-Free Discount does not apply to service which is provided on any special access line or Local Exchange Company service line for which the Customer pays a rate described as a business or commercial special access line in an applicable Local Exchange Company access service tariff. In addition, EXCEL's MyLineSM Friends-R-Free Discount is not available for Customers who have selected the EXCEL MyLineSM - Stand Alone Local Service offering.