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Matrix Telecom, LLC d/b/a Excel Telecommunications P.S.C No. 3 - Telephone Effective: November 5, 2018 Leaf: 5 Revision: 0 Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 1 - DEFINITIONS

The definitions specified herein apply to the intrastate local exchange services and facilities furnished by Matrix Telecom, LLC d/b/a Excel Telecommunications (hereinafter also referred to as "the Company") in the State of New York.

ACCESS LINE - A central office line which provides access to the telephone network for local and long distance telephone services.

AIR LINE MEASUREMENT - The shortest distance between two points.

ANCILLARY DEVICES - All terminal equipment except telephone instruments, PBX-PABX systems, key systems and data services.

ANSWERING EQUIPMENT - Equipment that will automatically answer incoming calls and make an announcement. It may also be equipped to record messages.

APPLICANT - Any person, partnership, cooperative corporation, corporation, or any combination thereof requesting affirmative service or action from the Company.

AUTHORIZED USER - A person, firm or corporation (other than the customer) who has been authorized by the Company to communicate over a private line or channel according to the terms of the tariff and (1) on whose premises a station of the private line service is located or (2) who receives from or sends to the customer over such private line or channel communications relating solely to the business of the customer.