

Matrix Telecom, LLC
d/b/a Excel Communications
P.S.C. No. 2 – Telephone
Effective: November 5, 2018

Leaf: 82
Revision: 0
Superseding Revision:

RESIDENTIAL TELECOMMUNICATIONS SERVICES

SECTION IV - RATES (Cont'd)

4.1 EXCEL DIRECT ACCESS ("1+") Long Distance Service Rate Ranges (Continued)

4.1.34 Simply 500 Service (Continued)

Simply 500 Personal Toll-free Service

Simply 500 Personal Toll-free Service allows Customers to make calls from any non-rotary dialed telephone within New York to other locations by dialing 1 + 800 + NXX-XXXX, receiving a prompting tone, then dialing a personal identification number (PIN) assigned by EXCEL. The calls are then routed to a single destination (terminating telephone number) which is pre-programmed by EXCEL and designated by the Customer. The Customer's usage on the Simply 500 Personal Toll-free Service does not deplete the included long distance usage described above.

Simply 500 Personal Toll-free Service - Intrastate Usage Rates

Customers utilizing Simply 500 Personal Toll-free Service will be billed at the following intrastate usage rates:

Day/Evening/Night/Weekend -	Minimum	\$.0750
	Maximum	\$.3000

A sixty (60) second minimum will apply to each completed call and, thereafter, Customers will be billed in sixty (60) second increments.

Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022