Status: CANCELLED Received: 10/05/2018 Effective Date: 11/05/2018

Matrix Telecom, LLC d/b/a Excel Communications P.S.C. No. 2 – Telephone Effective: November 5, 2018

Leaf: 90 Revision: 0 Superseding Revision:

RESIDENTIAL TELECOMMUNICATIONS SERVICES

SECTION IV - RATES (Cont'd)

4.1 EXCEL DIRECT ACCESS ("1+") Long Distance Service Rate Ranges (Continued)

4.1.40 Excel Value 3.9 Long Distance Plan

The Excel Value 3.9 Long Distance Plan is a combined outbound and inbound service. For a Customer to receive the Excel Value 3.9 Long Distance Plan, Customer must be entered into the Excel billing database, and Excel must be selected as the primary local toll and long distance interchange carrier for Customer's telephone number(s). The Excel Value 3.9 Long Distance Plan may be accessed by using 1+ dialing and/or inbound service using toll free origination. Inbound calls placed on the Excel Value 3.9 Long Distance Plan are made through a designated toll free number, and the Excel Customer is billed rather than the call originator. Term plan options do not apply to Customers of this service.

Per Minute Rate - Minimum/Maximum

The following intrastate per minute rate applies regardless mileage and/or time of day:

Outbound and Inbound Minimum \$0.0400 Maximum \$0.1580

Monthly Recurring Charge - Inbound - Minimum/Maximum

Customers of the Excel Value 3.9 Long Distance Plan inbound service will be billed a monthly recurring charge of Minimum \$0.5000 Maximum \$2.00 per toll free number, if any, and a non-recurring charge of \$10.00 for each new toll free number requested, if any.

Billing Increments

Completed intrastate calls placed on Excel Value 3.9 Long Distance Plan will be billed with an initial minimum of 18 seconds, and thereafter, calls will be billed in 6 second increments. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

Directory Assistance - Minimum/Maximum

Customers of the Excel Value 3.9 Long Distance Plan will be billed a minimum of \$0.070 and a maximum of \$2.80 for each intrastate Directory Assistance call.