Status: CANCELLED Received: 10/05/2018 Effective Date: 11/05/2018

Matrix Telecom, LLC

d/b/a Excel Communications

P.S.C. No. 2 – Telephone

Effective: November 5, 2018

Leaf: 94

Revision: 0

Superseding Revision:

RESIDENTIAL TELECOMMUNICATIONS SERVICES

SECTION V – SPECIAL SERVICES (Cont'd)

5.1 EXCEL MyLine Service - (Continued)

5.1.5 EXCEL MyLine Calling Card Service: Calling card access is available from touch tone or rotary phones by dialing an Excel-provided toll free number and personal identification number (PIN) associated with the card. The following charges apply for all EXCEL MyLine Calling Card Calls placed within the State:

Per call surcharge: Min. \$0.000 Max. \$0.4000 Per minute rate: Min. \$0.0500 Max. \$0.5000

5.1.6 EXCEL MyLine Personal 800/8XX Inbound Service:

Inbound 800/8XX service arrangements are also available to EXCEL MyLine Local Service Package Customers, at an additional charge. Customers may access the EXCEL network for inbound service using toll free origination. Inbound calls are made through a Company-designated toll-free number, and the Customer is billed rather than the call originator. All completed inbound calls made will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. The following rates apply:

Monthly Recurring Charge: Min. \$0.50 Max \$2.00. Per minute rate: Min. \$0.1000 Min. \$0.3000