

Matrix Telecom, LLC
d/b/a Excel Telecommunications
P.S.C. No. 1 – Telephone
Effective: November 5, 2018

Leaf: 255
Revision: 0
Superseding Revision:

COMMERCIAL TELECOMMUNICATIONS SERVICES

SECTION 5. CONTRACT SERVICES (Cont'd.)

5.12 SWITCHED 1+ AND TOLL FREE RESALE SERVICE: (Cont'd)

5.12.1 Monthly Minimum Usage Options:

OPTIONS	MONTHLY MINIMUM USAGE COMMITMENT LEVEL
1	\$50,000
2	\$100,000
3	\$250,000
4	\$500,000/Over

5.12.2 Per Minute Usage Rates:

Verizon/Rochester Tel:

OPTION 1 \$50,000 (Per Minute Rate) Min/Max	OPTION 2 \$100,000 (Per Minute Rate) Min/Max	OPTION 3 \$250,000 (Per Minute Rate) Min/Max	OPTION 4 \$500,000 / Over (Per Minute Rate) Min/Max
\$0.05/\$0.25	\$0.05/\$0.25	\$0.05/\$0.25	\$0.05/\$0.25

5.12.3 Directory Assistance:

Minimum: \$0.50

Maximum: \$1.00

5.12.4 Deficiency Charge:

In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment selected by the Customer in any invoice period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

5.12.5 Time of Day Rate Periods:

Peak: Sunday - Friday, 9:01 pm - 6:59 pm, and all-day
Saturday. Off-Peak: Sunday - Friday, 7:00 pm - 9:00 pm.

Issued By: Charles Griffin by supplement No. 1 effective 02/19/2023

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039