Status: CANCELLED Received: 10/09/2018 Effective Date: 11/05/2018

Matrix Telecom, LLC

d/b/a Excel Telecommunications

P.S.C. No. 1 – Telephone

Effective: November 5, 2018

Leaf: 250

Revision: 0

Superseding Revision:

COMMERCIAL TELECOMMUNICATIONS SERVICES

SECTION 5. CONTRACT SERVICES (Cont'd.)

5.10 975 Service Program

975 Service Program is available to business customers through an authorized agent of the Company who generates \$250 in monthly combined intrastate and interstate revenue. Customers must commit to a 12-month Term Plan. Calls are originated from presubscribed locations. This service is a customized telecommunication offering combining inbound, outbound and calling (travel) card services.

5.10.1 Per Minute Rate:

The following rate applies to direct dialed and toll free (800/888) calls. There are no monthly fees or recurring charges. Calls are billed individually and rated by time of day, duration, and day of week.

Minimum: \$0.0800 Maximum: \$0.2500

5.10.2 Calling (Travel) Card Service: Customer subscribing to this program will be provided with a travel calling card that allows them to make calls while away from the home or office. Per minute rates and a per call surcharge apply.

Per Minute Rate Per Call Surcharge

Minimum: \$0.1000 \$0.1500 Maximum: \$0.4000 \$0.5000

5.10.3 Directory Assistance Charge: Minimum: \$0.500

Maximum: \$1.000