

Matrix Telecom, LLC
d/b/a Excel Telecommunications
P.S.C. No. 1 – Telephone
Effective: November 5, 2018

Leaf: 253
Revision: 0
Superseding Revision:

COMMERCIAL TELECOMMUNICATIONS SERVICES

SECTION 5. CONTRACT SERVICES (Cont'd.)

5.11 Affinity Association Program - IIAA (Cont'd)

5.11.2 Calling (Travel) Card Service: Customer subscribing to this program will be provided with a travel calling card that allows them to make calls while away from the home or office. Per minute rates and a per call surcharge apply.

Travel Card Service Type	Per Minute Rate	Per Call Surcharge
Switched Customer	Min: \$0.10 Max: \$0.30	Min: \$0.15 Max: \$0.40
Dedicated Customer	Min: \$0.10 Max: \$0.30	Min: \$0.05 Max: \$0.30

5.11.3 Directory Assistance Charge: Minimum: \$0.50
Maximum: \$1.00

5.11.4 Billing Increments: Calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

5.11.5 Service Hours:

Rates apply 24 hours a day, 7 days a week