

Matrix Telecom, LLC
d/b/a Excel Communications
P.S.C. No. 2 – Telephone
Effective: November 5, 2018

Leaf: 17
Revision: 0
Superseding Revision:

RESIDENTIAL TELECOMMUNICATIONS SERVICES

SECTION II - RULES AND REGULATIONS (Cont'd.)

2.13 Description of Payment and Billing Periods (Continued)

Billing will be payable upon receipt and past due 20 days after deposit in U.S. mail, postage prepaid.

Charges for usage are based on actual usage during a month and will be billed monthly in arrears. Service charges will be billed monthly in advance.

The Customer is responsible for the payment of ALL regulated undisputed charges for services. This applies to Customers where the provision of service by the Company includes the use of authorization (access) codes. The Customer agrees to pay to the Company ANY regulated undisputed cost incurred as a result of ANY DELEGATION OF AUTHORITY resulting in use of his/her authorization code.

Where a Customer, e.g. an employer, provides the use of authorization codes to his/her employees, or where the Customer, e.g. a family member, provides the use of authorization codes to his/her family relations or friend, guest, etc., the Customer agrees to pay to the Company ANY regulated undisputed cost incurred as a result of these of the authorization codes.

Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 10/20/2022