

Matrix Telecom, LLC
d/b/a Excel Communications
P.S.C. No. 2 – Telephone
Effective: November 5, 2018

Leaf: 10
Revision: 0
Superseding Revision:

RESIDENTIAL TELECOMMUNICATIONS SERVICES

SECTION I - TECHNICAL TERMS AND ABBREVIATIONS (Cont'd.)

Customer - The person, firm, corporation or other entity which orders, cancels, amends or uses service under this tariff and is responsible for payment of regulated charges and compliance with the Company's tariff.

Default Service - Designates the Excel service that is automatically assigned to a telephone number that accesses Excel's service on a per call basis via the Company's CAC(s) for 1+ calling. Telephone numbers that are not entered into Excel's billing database and subscribed to another Excel service, either through Customer request or Company-specific marketing activities, will automatically receive the Default Service upon use of a Company CAC(s).

Holidays - For the purposes of call rating, the Company observes the following holidays (as Federally observed):

Thanksgiving Day	Christmas Day / Labor
Day New Year's Day	Independence Day

Long Distance Resale Service - Long Distance Resale Service is a public communications service for hire, which includes providing long distance service to Customers through the resale of services provided by multiple other common carriers.

User - A person, firm, corporation or other entity which contracts and/or presubscribes with Excel for services offered by Excel, as set forth in this tariff, and is responsible for payment of regulated charges and compliance with the Company's tariff.

V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purpose of rating calls.

Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022