

Matrix Telecom, LLC  
d/b/a Excel Communications  
P.S.C. No. 2 – Telephone  
Effective: November 5, 2018

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Revision: 0  
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## RESIDENTIAL TELECOMMUNICATIONS SERVICES

### SECTION II - RULES AND REGULATIONS (Cont'd.)

#### 2.8 Disconnection (Continued)

##### 2.8.1 (Continued)

- C** In the event that the Customer supplies false or inaccurate information of a material nature in order to obtain service.
- D** For violation of any of the provisions of this tariff.
- E** For the use of foul or profane expressions, the impersonation of another with fraudulent intent.
- F** For violation of any law, rule, regulation or policy of any governing authority having jurisdiction over Excel's services.
- G** By reason of any order or decision of a court or other governing authority prohibiting Excel from furnishing its services.
- H** If the Customer fails to maintain Customer's equipment and/or system properly, with resulting imminent harm to Excel equipment, personnel, or the quality of service to other Customers, Excel may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, Excel may, upon written notice, terminate the Customer's service.

##### 2.8.2 Excel may disconnect service without notice for any of the following reasons:

- A.** If a Customer or user uses Excel's services in a manner to violate the law.