

Matrix Telecom, LLC
d/b/a Excel Communications
P.S.C. No. 2 – Telephone
Effective: November 5, 2018

Leaf: 9
Revision: 0
Superseding Revision:

RESIDENTIAL TELECOMMUNICATIONS SERVICES

SECTION I - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - A circuit used to carry long distance calls all or part way between Customer premises and the underlying carrier's switches.

Accounting Code - A multi-digit code which enables a Customer to allocate long distance regulated charges to its internal accounts.

Authorization Code - A numerical code, one or more of which are assigned to a Customer to enable the Company to identify use of Service on the Customer's account and to bill the Customer accordingly. Multiple authorization codes may be assigned to a Customer to identify individual users or groups of users. Entitlement to any authorization code shall create no property or other right or interest in the use of any particular authorization code.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate, utilizing the Company's service.

Carrier - Excel Telecommunications, Inc. unless otherwise clearly indicated by the context.

Carrier Access Code (CAC) - A dialing pattern available only to Equal Access customers to send calls over a carrier other than the one that would automatically carry the customer's "1+" calls. The customer dials "10-1X-XXX" then "1+" the long distance number. "X-XXX" is the four digit Carrier Identification Code of the carrier the customer intends to use.

Commission -The New York Public Service Commission

Company – Matrix Telecom, LLC d/b/a Excel Telecommunications unless otherwise clearly indicated by the context.

Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 10/20/2022