

Matrix Telecom, LLC
d/b/a Excel Telecommunications
P.S.C No. 4 - Telephone
Effective: November 5, 2018

Leaf: 45
Revision: 0
Superseding Revision:

INTRASTATE SWITCHED ACCESS SERVICES

SECTION 2 - RULES AND REGULATIONS (CONT'D.)

2.3 Customer Reporting (Cont'd.)

2.3.1 Jurisdictional (Cont'd.)

- C. Except where the Company measured access minutes are used as set forth above, the Customer reported projected PIU factor as set forth above will be used until the Customer reports a different projected PIU factor, as set forth in 2.3.1(D).
- D. Effective on the first of January, April, July and October of each year the Customer should update its interstate and intrastate jurisdictional report. The Customer should forward such report to the Company, to be received no later than fifteen (15) days after the first of each stated month, a revised report showing the interstate and intrastate percentage of use for the past three (3) months ending the last day of December, March, June, and September, respectively, for each service arranged for interstate use, based solely on the traffic originating from or terminating to the the Company Local Switching Center. The revised report will serve as the basis for the next three months' billing and will be effective on the bill date for that service. If the Customer does not supply the reports for those services where reports are needed, the Company will assume the percentage to be the same as that provided previously. For those cases in which a quarterly report has never been received from the Customer, the Company will assume the percentages to be the same as those provided in 2.3.1.A and 2.3.1.B above.

For Switched Access Service, if a billing dispute arises or the Commission questions the projected PIU factor, the Customer will provide the data used to determine the projected PIU factor. The Customer will supply such data within thirty (30) days of the Company's request. In the event that the Commission requires information regarding the PIU factor prior to the aforementioned thirty (30) days, then the Customer will provide such information to the Company at least three (3) days before the Commission's deadline.