Status: CANCELLED Received: 10/05/2018 Effective Date: 11/05/2018

Matrix Telecom, LLC d/b/a Excel Telecommunications P.S.C No. 4 - Telephone Effective: November 5, 2018 Leaf: 38 Revision: 0 Superseding Revision:

INTRASTATE SWITCHED ACCESS SERVICES

SECTION 2 - RULES AND REGULATIONS (CONT'D.)

- 2.1 Undertaking of the Company (Cont'd.)
 - 2.1.9 Switched Access Service Obligations (Cont'd.)
 - C Design and Traffic Routing of Switched Access Service

The Company shall design and determine the routing of Switched Access Service, including the selection of the first point of switching and the selection of facilities from the interface to any switching point and to the end offices where busy hour minutes of capacity are ordered. The Company shall also decide if capacity is to be provided by originating only, terminating only, or two-way trunk groups. Finally, the Company will decide whether trunk side access will be provided through the use of two wire or four-wire trunk terminating equipment. Selection of facilities and equipment and traffic routing of the service are based on standard engineering methods, available facilities and equipment and the Company's traffic routing plans.

D. Trunk Group Measurements Reports

Subject to availability, the Company will make available trunk group data in the form of usage in CCS, peg count and overflow to the Customer based on previously agreed to intervals.

E. Intercept

The Company arranges to provide for the termination of a call to a Company intercept operator or recording at the dedicated intercept network from the end office switch. The operator or recording announces to caller the reason why the call cannot be completed and if possible, provides corrected dialing instructions.

Cancelled by supplement No. 1 effective 10/20/2022