

Matrix Telecom, LLC
d/b/a Excel Telecommunications
P.S.C No. 4 - Telephone
Effective: November 5, 2018

Leaf: 17
Revision: 0
Superseding Revision:

INTRASTATE SWITCHED ACCESS SERVICES

SECTION 1 - DEFINITIONS (CONT'D.)

1.1 Definitions of Terms (Cont'd.)

Service Control Point - Denotes a transaction processor based system that provides a network interface to various data base services. For 800 Number Portability Access Service, the SCP contains routing instructions for 800 service records that were downloaded from the SMS/800.

Service Order - A written request for Network Services executed by the Customer and the Company in a format devised by the Company; or in the alternative, the submission of an Access Service Request by the Customer in the manner specified in this tariff

Service Outage - A complete loss of call origination and/or receipt capability which begins when the INC reports the outage to the Company and ends when the affected circuit and/or associated the Company equipment is fully operational in accordance with the technical specifications.

Service Termination - Denotes the connection of Access Service at a Customer premises.

Serving Wire Center - Denotes the end office from which the Customer premises would normally obtain dial tone from the Company for Access Service purposes.

Shared Customer - Any entity included within the definition of Customer above that receives services from and is under obligation to the Company and one or more Carrier Customers simultaneously.

Signaling Point of Interface - The Customer designated location where the SS7 signaling information is exchanged between the Company and the Customer.

Signaling System 7 - The signaling protocol Version 7 used in the Common Channel Out of Band Signaling network based on the American National Standards Institute (ANSI) standards.

Subtending End Office of an Access Tandem - Denotes an end office that has final trunk group routing through the tandem.