

Matrix Telecom, LLC
d/b/a Excel Telecommunications
P.S.C No. 4 - Telephone
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INTRASTATE SWITCHED ACCESS SERVICES

SECTION 1 - DEFINITIONS (CONT'D.)

1.1 Definitions of Terms (Cont'd.)

Mutual Traffic Exchange - A compensation arrangement between certified local exchange service providers where local exchange service providers pay each other "in kind" for terminating local exchange traffic on the other's network.

Network Services - the Company's telecommunications Access Services offered on the Company's network.

Night/Weekend - From 11 :00 p.m. up to, but not including, 8:00 a.m. Sunday through Friday, all day Saturday and Sunday from 8:00 a.m. up to, but not including, 5 :00 p.m.

Non-Recurring Charges - One-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Normal Business Hours - The hours of 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding Holidays.

North American Numbering Plan - Denotes a three-digit Numbering Plan Area (NP A) code and a seven-digit telephone number made up of a three-digit Central Office code plus a four-digit station number.

Off Hook - The active condition of Switched Access or a telephone exchange service line.

On-Hook - The idle condition of Switched Access or a telephone exchange service line.

Optional Expanded Area Service Traffic - Optional service found in large urban areas financed by separate charges on end users that elect service as defined by a tariff approved by the Commission.