Matrix Telecom, LLC d/b/a Excel Telecommunications P.S.C No. 4 - Telephone Effective: November 5, 2018 Leaf: 13 Revision: 0 Superseding Revision:

INTRASTATE SWITCHED ACCESS SERVICES

SECTION 1 - DEFINITIONS (CONT'D.)

1.1 Definitions of Terms (Cont'd.)

Incomplete - Any Call where voice transmission between the Calling and Called station is not established.

Individual Case Basis - A condition in which the regulations, if applicable, rates and charges for an offering under the provisions of this tariff are developed based on the circumstances in each case. A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

Interexchange Carrier or Interexchange Common Carrier - Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged for hire in intrastate communication by wire or radio, between two or more exchanges.

International Direct Distance Dialing - Denotes the capability of switching international calls with service prefix and address codes having more digits than are capable of being switched through a standard FGD equipped end office.

Interstate Communications - Denotes both interstate and foreign communications.

Intrastate Communications - Any communications within the state of New York subject to oversight by the Commission as provided by the laws of the state of New York.

Line Information Database - The database which contains basic information such as telephone numbers, calling card numbers and associated billed number restriction data used in connection with the validation and billing of calls.

Line Side Connection - Denotes a connection of a transmission path to the line side of a local exchange switching system.

Cancelled by supplement No. 1 effective 10/20/2022