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Matrix Telecom, LLC d/b/a Excel Telecommunications P.S.C No. 4 - Telephone Effective: November 5, 2018 Leaf: 16 Revision: 0 Superseding Revision:

INTRASTATE SWITCHED ACCESS SERVICES

SECTION 1 - DEFINITIONS (CONT'D.)

1.1 Definitions of Terms (Cont'd.)

Out of Band Signaling - An exchange access signaling feature which allows Customers to exchange call control and signaling information over a communications path which is separate from the message path.

Point of Presence - Location where the Customer maintains a facility for purposes of interconnecting to the Company's Network.

Premises - The space occupied by an individual Customer in a building, or a portion of a building in a multi-tenant building, or buildings on continuous property (except railroad right-of-way, etc.) not separated by a public highway.

Presubscription - An arrangement whereby an End User may select and designate to the Company an INC or Carrier it wishes to access, without an Access Code, for completing both intraLATA toll calls and/or interLATA toll calls. The selected IXC(s) is/are referred to as the End User's Primary Interexchange Carrier (PIC).

Query - Denotes a request for specific information generated by a computer processor and sent to an application, i.e., a database, with a predefined set of possible responses.

Rate - Money, charge, fee or other recurring assessment billed to Customers for services or equipment.

Remote Switching Modules or Remote Switching Systems - Denotes small, remotely controlled electronic end office switches which obtain their call processing capability from an electronic switching system type Host Office. The RSM/RSS cannot accommodate direct trunks to a Customer.

Recurring Charges - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Service(s) - The Company's telecommunications Access Services offered on the Company's network.

Cancelled by supplement No. 1 effective 10/20/2022