

Matrix Telecom, LLC
d/b/a VarTec Telecom d/b/a Clear Choice Communications
P.S.C. No. 1 – Telephone
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Revision: 0
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INTEREXCHANGE SERVICES

SECTION 3 - DESCRIPTION OF SERVICES FOR VARTEC TELECOM (Cont'd.)

3.37 Operator Services (Cont'd.)

3.37.1 Operator Services Calling Options

- A. Operator Station-to-Station - Operator Station-to-Station calls may be placed when a caller requests operator assistance in reaching a telephone number and will speak with any individual at the called station rather than a specified party. Customers may use one of the dialing sequences provided in 3.37 above to access an operator for Operator Station-to-Station calls. The billing options listed in Section 3.37.2 below may be used for Operator Station-to-Station calls.
- B. Person-to-Person - Person-to-Person calls may be placed when the calling party requests operator assistance in reaching a specific person, department, extension, office, etc. at a specified telephone number. The operator dials the destination telephone number and remains on the line until the requested party or other caller- accepted alternative is reached and conversation begins. Customers may use one of the dialing sequences provided in 3.37 above to access an operator for Person- to-Person calls. The billing options listed in Section 3.37.2 below may be used for Person-to-Person calls.