

Matrix Telecom, LLC
d/b/a VarTec Telecom d/b/a Clear Choice Communications
P.S.C. No. 1 – Telephone
Effective: November 5, 2018

Leaf: 80
Revision: 0
Superseding Revision:

INTEREXCHANGE SERVICES

SECTION 4 - MAXIMUM RATE SCHEDULES FOR VARTEC TELECOM (Cont'd.)

4.1 General (Cont'd.)

4.1.9 Service Trip Charge

In the event the Subscriber or Customer reports a service difficulty or trouble report that requires an on-premise visit by Carrier and the service difficulty or trouble reported is not a result of Carrier-provided equipment and/or no service difficulty or trouble is found in Carrier-provided equipment, a Service Trip Charge of \$50.00 may be charged to the Subscriber or Customer for the visit by Carrier.

4.1.10 Emergency Calls

Customer shall configure its system so that 911 emergency calls, where available, and similar emergency calls will be automatically routed to the emergency answering point for the geographical location where the call originated without the intervention of VT. 911 calls are not routed but are completed through the local network. No billing applies to emergency calls.

4.1.11 Payphone Use Charge

A \$1.20 per call charge is applicable to calls that originate from any payphone within New York and access VT's services via an 800 number (e.g., Business 800SM, Travel Card or Home Direct® calls). The Payphone Use Charge is in addition to the tariffed per minute usage rates and any applicable monthly service fees and surcharges associated with utilizing VT's service and is unrelated to the specific VT service accessed from the payphone.

4.1.12 Late Payment Fee

The late payment fee shall be the portion of the payment not received two business days prior to the next billing cycle, multiplied by 1.5%.

Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 10/20/2022