

Matrix Telecom, LLC
d/b/a Trinsic Communications
PSC No. 1 – Telephone
Effective: November 5, 2018

Leaf: 313
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 7 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS

7.5 Rates, (Cont'd.) **

7.5.16 Toll Message Rates for Hearing and/or Speech Impaired Users

Upon notification by hearing and/or speech impaired individual, calls placed during the Day rate period will be charged at the Evening rate and calls placed during the Evening rate period will be charged at the Night/Weekend rate.

7.5.17 Directory Assistance

Directory Assistance calls are billed at \$0.60 per call.

7.5.18 First Touch Select

Monthly fee per telephone number is \$4.95. Rates within the state of New York fall between the maximum rate of \$0.1125 and the minimum of \$0.0675 per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday fall between the maximum rate of \$0.0625 and the minimum of \$0.0375 per minute.

7.5.19 Select Savings

Annual fee per telephone number is \$39.95 (billed in advance). Rates within the state of New York fall between the maximum rate of \$0.1125 and the minimum of \$0.0675 per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday fall between the maximum rate of \$0.0625 and the minimum of \$0.0375 per minute.

7.5.20 First Touch Prime

Rates within the state of New York will fall between the maximum rate of \$0.1438 and the minimum of \$0.0863 per minute, 24 hours a day, 7 days a week. Rates do not apply to directory assistance or operator assisted calls.

7.5.21 First Touch Preferred

Monthly fee per telephone number is \$3.95. Rates within the state of New York will fall between the maximum rate of \$0.1238 and the minimum of \$0.0743 per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday will fall between the maximum rate of \$0.0625 and the minimum of \$0.0375 per minute. Rates do not apply to directory assistance or operator assisted calls.

** Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022