

Matrix Telecom, LLC
d/b/a Trinsic Communications
PSC No. 1 – Telephone
Effective: November 5, 2018

Leaf: 311
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 7 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS

7.5 Rates, (Cont'd.)**

7.5.9 "1 Rate"

A variation of "Business Touch," "1 Rate" is a toll service that offers the business subscriber a flat rate per minute for calls placed at any hour of the day. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. Customers may place calls 24 hours a day, seven days a week. Those calls will fall between the maximum rate of \$0.2313 and the minimum rate of \$0.1388 per minute peak/off peak. There is no monthly charge or sign-up fee associated with this product.

7.5.10 Simply Better

Customers may place calls 24 hours a day, seven days a week within the state of New York. This product offers the customer a flat rate per minute for calls placed during the hours of 7 am - 7 pm, Monday through Friday. Calls placed during the hours of 7 pm - 7 am, Monday through Friday and all hours Saturday and Sunday are billed at a further reduced flat rate. There is no monthly charge or sign-up fee associated with this product. Rates are set forth below:

<u>Maximum</u>	<u>Minimum</u>	
\$0.243/min.	\$0.146/min.	7:00 am - 7:00 pm, Monday through Friday
\$0.119/min.	\$0.071/min.	7:00 pm - 7:00 am, Monday through Friday and all day Saturday and Sunday

7.5.11 Personal Touch 800/888 Service

Usage charges are billed in arrears. Calls are billed on a full minutes basis. The length of each call is rounded up to the next full minute. Charges for total chargeable minutes will be determined and rounded to the next higher cent.

Payment of charges is due upon presentation of the bill for services furnished.

Rates and billing periods are listed below

<u>Maximum</u>	<u>Minimum</u>	
\$0.3125	\$0.1875	7 a.m. to 7 p.m., Monday through Friday
\$0.1875	\$0.1125	7 p.m. to 7 a.m., Monday through Friday and all day Saturday and Sunday

** Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 10/20/2022