

Matrix Telecom, LLC  
d/b/a Trinsic Communications  
PSC No. 1 – Telephone  
Effective: November 5, 2018

Leaf: 312  
Revision: 0  
Superseding Revision:

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## LOCAL EXCHANGE SERVICES

### SECTION 7 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS

#### 7.5 Rates, (Cont'd.)\*\*

##### 7.5.12 Pure and Simple

Pure and Simple is a toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day. Calls are billed in full minute increments. Customers may place calls 24 hours a day, seven days a week. Those calls will fall between the maximum rate of \$0.1625 and the minimum of \$0.0975 per minute peak/off peak. There is no monthly charge or sign-up fee associated with this product.

##### 7.5.13 First Touch Flat

First Touch Flat is a toll service that offers the subscriber a flat rate per minute for 1+ direct dialed calls placed at any hour of the day. Calls are billed in full minute increments. Customers may place calls 24 hours a day, seven days a week. Those calls will fall between the maximum rate of \$0.1813 and the minimum of \$0.1087 per minute peak/off-peak. There are no sign up fees or monthly charges associated with product.

##### 7.5.14 Customer Account Coding

- A. For the customers who desire internal call accounting, a three or four digit number can be provided to enable specific internal accounts to be identified. There is no monthly charge for this type of Customer Account Coding.
- B. A customer may choose to identify account code with a name which will appear on the customer's monthly statement. This option is provided for a monthly fee (per account) of \$5.00.

##### 7.5.15 Touch 1 Travel Card – Residential and Business

All calls will be billed at \$0.28 per minute regardless of time of day/day of week. Calls placed via the optional conference call service will be billed at \$0.28 per minute, *per party*. A \$1.25 surcharge applies to each call and is included in the first minute of a call.

\*\* Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

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Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 10/20/2022