

Matrix Telecom, LLC  
d/b/a VarTec Telecom d/b/a Clear Choice Communications  
P.S.C. No. 1 – Telephone  
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## INTEREXCHANGE SERVICES

### SECTION 2 - RULES AND REGULATIONS (Cont'd.)

#### **2.5 Payment for Service and Service Dispute Resolution (Cont'd.)**

##### **2.5.1 Payment for Service (Cont'd.)**

Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Commission. Any objections to billed charges must be promptly reported to Carrier's billing agent. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

##### **2.5.2 Customer Liability**

The Customer is responsible for the payment of bills for long distance message telephone service (LDMTS). Whether or not authorized by the Customer, this includes payment for LDMTS calls or services: (1) Originated at the Customer's number(s), (2) Accepted at the Customer's number(s) (e.g., Collect Calls), (3) Billed to the Customer's number via Third Number Billing if the Customer is found to be responsible for such call or service, the use of a Calling Card, or the use of a Carrier-assigned Special Billing Number, and (4) Incurred at the specific request of the Customer.

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Cancelled by supplement No. 1 effective 10/20/2022