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Matrix Telecom, LLC d/b/a VarTec Telecom d/b/a Clear Choice Communications P.S.C. No. 1 – Telephone

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INTEREXCHANGE SERVICES

SECTION 1 – DEFINITIONS (CONT'D.)

1.1 Definition of Terms (Cont'd.)

Effective: November 5, 2018

Off-Hook - Occurs when telephone receiver is lifted from resting place, engaging, answering or otherwise activating circuit.

Pay Telephone - A telephone instrument equipped with a device that allows a charge to be made for each call.

Primary Interexchange Carrier (PIC) - The long distance carrier that a user, whose local exchange has converted to Equal Access, has selected to be his long distance carrier.

Private Branch Exchange (PBX) - A private telephone system (switch) used by medium and large companies. Connected to the public telephone network and performs a variety of inhouse routing and switching. User usually dials "9" to get outside the system of the local lines.

Rate Center - A geographic point from which the vertical and horizontal coordinates are used in calculation of airline mileage for the purposes of rating a call.

Subscriber - The person, firm, partnership, corporation, or other entity who designates the Carrier as its primary interexchange carrier (PIC) for long distance telecommunications service. Thus, the Subscriber has a pre-existing business arrangement with the Carrier and is also a Customer.

Tandems - Those master LEC Central Offices (COs) which are designated as pooling or collection points for interLATA calls from their respective sub-tending or subordinate COs. Once collected, these interLATA calls are delivered to each of the subscribing IXCs through various types of Feature Group circuits (e.g., Feature Group "D") for call termination.

10XXX- Available only to Equal Access customers. To send calls over a carrier other than the one that would automatically get the customer's "1+" calls, the customer dials "10XXX/101XXXX" then "1+" the long distance number. "XXX/XXXX" is the three/four-digit Carrier Identification Code of the carrier the customer wants to use.