

Matrix Telecom, LLC
d/b/a VarTec Telecom d/b/a Clear Choice Communications
P.S.C. No. 1 – Telephone
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INTEREXCHANGE SERVICES

SECTION 5 - CLEAR CHOICE COMMUNICATIONS® DESCRIPTION OF SERVICES(Cont'd.)

5.6 Operator Services

CCC's Operator Services are intended for use by residential customers for calling within the State of New York from their home telephones. Customers may access Operator Services from their home telephones by dialing 00 to access a live or automated operator if they have selected CCC as the primary interLATA interexchange carrier for the calling station, or Customers may dial 101XXXX + 00 to access a live or automated operator when CCC is not the presubscribed interexchange carrier for the calling station.

Calls are rated based on operator type (i.e., live or automated), call duration, mileage and time of day. Per call surcharges based on calling and billing options also apply.

Chargeable time begins when a network connection is established between the calling station and the called station. Chargeable time ends when either party disconnects the call thereby releasing the network connection.

Chargeable time for collect calls and Person-to-Person calls differs from the definition above and is applied as follows:

For collect calls, chargeable time begins when the called party accepts responsibility for payment of the charges associated with the call. For Person-to-Person calls, chargeable time begins when a network connection is established between the calling party and the requested party.

Rates and charges for CCC's Operator Services are set forth in Section 6 of Clear Choice Communications' Price List.

Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022