

Matrix Telecom, LLC
d/b/a VarTec Telecom d/b/a Clear Choice Communications
P.S.C. No. 1 – Telephone
Effective: November 5, 2018

Leaf: 135
Revision: 0
Superseding Revision:

INTEREXCHANGE SERVICES

SECTION 6 - MAXIMUM CLEAR CHOICE COMMUNICATIONS® RATE SCHEDULES (Cont.)

6.1 General (Cont'd.)

6.1.9 Service Trip Charge

In the event the Subscriber or Customer reports a service difficulty or trouble report that requires an on-premise visit by Carrier and the service difficulty or trouble reported is not a result of Carrier-provided equipment and/or no service difficulty or trouble is found in Carrier-provided equipment, a Service Trip Charge of \$50.00 may be charged to the Subscriber or Customer for the visit by Carrier.

6.1.10 Emergency Calls

Customer shall configure its system so that 911 emergency calls, where available, and similar emergency calls will be automatically routed to the emergency answering point for the geographical location where the call originated without the intervention of CCC. 911 calls are not routed but are completed through the local network. No billing applies to emergency calls.

6.1.11 Payphone Use Charge

A \$1.20 per call charge is applicable to calls that originate from any payphone within New York and access CCC's services via an 800 number (e.g., Basic 800 Select or Basic Travel Card calls). This charge is in addition to the tariffed per minute usage rates and any applicable monthly service fees and surcharges associated with utilizing CCC's service and is unrelated to the specific CCC service accessed from the payphone.

6.1.12 Late Payment Fee

The late payment fee shall be the portion of the payment not received two business days prior to the next billing cycle, multiplied by 1.5%.

Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022