

Matrix Telecom, LLC
d/b/a Trinsic Communications
PSC No. 1 – Telephone
Effective: November 5, 2018

Leaf: 252
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 6 – TRINSIC GRANDFATHERED SERVICES, (CONT'D.)

6.1 Basic Services, (Cont'd.)**

6.1.1 Network Exchange Bundled Service, (Cont'd.)

D. TrinsicBusiness Service *, (Cont'd.)

TrinsicBusiness Service may include the calling features listed below, (Cont'd.):

Three Way Calling - Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

Rotary Hunting - Routes a call to an idle station line in a prearranged group when the called station line is busy. Customers must actively choose this calling feature on a line-by-line basis. Rotary Hunting is not available on lines enabled for Call Waiting.

Call Forwarding - Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order. This feature is only available to customers who purchase Voice Mail with TrinsicBusiness Service.

** This service grandfathered effective August 15, 2002 and is available to existing customers only.*

Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 10/20/2022