Matrix Telecom, LLC d/b/a Trinsic Communications PSC No. 1 – Telephone Effective: November 5, 2018 Leaf: 250 Revision: 0 Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 6 – TRINSIC GRANDFATHERED SERVICES, (CONT'D.)

6.1 Basic Services, (Cont'd.)**

6.1.1 Network Exchange Bundled Service, (Cont'd.)

D. TrinsicBusiness Service *

TrinsicBusiness Service is a bundled package of telecommunications services available to small business customers. All packages include local service, long distance service (interstate and intrastate toll), and selected custom calling features. Optional voice mail¹ may be available at an additional monthly charge with some packages.

Customers must subscribe to at least one bundled line. A bundled line includes a call allowance for long distance calling, a call allowance for local exchange calling and calling features. Additional lines purchased may be bundled lines or non-bundled lines. A non-bundled line allows customers access to local and toll calling but does not include any call allowances.

Customers may choose to handle payment through a commercial credit card arrangement.

¹ Voice mail is not regulated by the Commission.

* This service grandfathered effective August 15, 2002 and is available to existing customers only.

Issued By:

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