Status: CANCELLED Received: 10/05/2018 Effective Date: 11/05/2018

Matrix Telecom, LLC d/b/a Trinsic Communications PSC No. 1 – Telephone Effective: November 5, 2018 Leaf: 233 Revision: 0 Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 5 – TRINSIC PRODUCTS, (CONT'D.)

5.7 Special Arrangements, (Cont'd.)**

5.7.3 Contract Pricing Arrangements

A. Description

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. All contracts will be submitted for Commission approval.

** Effective May 28, 2015, this service is grandfathered and available to existing Customers only.